

Celebrate the **MAGIC** *of the* **DIVISION**

Annual Report | 2025/2026



Langley
Division of Family Practice
An FPSC Initiative

www.ldfp.org

Langley Division of Family Practice, our Primary Care Providers and our Primary Care Network acknowledges that we are completing our work on the shared traditional, ancestral and unceded territories of the coast salish people specifically ḡʷa:ḡḶḶḡḶ (Kwantlen), ḡiḡḶḶ (Katzie) Máthxwi (Matsqui) and Se'mya'me' (Semiahmoo) First Nations. Through our learning journey and collaboration with our local Indigenous community members, we also recognize that these lands are also home to many diverse Urban Indigenous, Métis and Inuit peoples.

Board of Directors

2025/2026



Dr Prab Chahal
Chair



Dr Jeff Plante
Vice Chair



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Director, Treasurer



Dr Leo Wong
PMH & PCN Lead,
Ex-officio



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Dr. Mina Huang
Resident Rep



Lisa Hendry
NP



Dr Tom Parsons
Director



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VISION

Bringing our
community together
for better health

MISSION

The Langley Division of
Family Practice brings
together primary care
providers, patients, and
resources to improve the
health care journey.

GUIDING PRINCIPAL

Attachment to
primary care

VALUES

Honesty. Openness.
Innovation. Integrity.

Message from the Chair



It has been a privilege to serve as Chair of the Langley Division of Family Practice during a year marked by growth, collaboration, and meaningful progress in supporting both physicians and the community we serve. This past year has demonstrated the strength of our Division and the dedication of our physicians, Board, committees, and staff in continuing to advance primary care in Langley.

A significant focus this year was the continued support and strengthening of our physician networks, particularly in Long-Term Care, Maternity, and Inpatient care. These networks play a critical role in ensuring continuity of care, physician collaboration, and sustainable support for some of the most complex areas of family practice. Through ongoing engagement, and coordination, the Division has worked to support physicians providing care in these areas while also strengthening relationships across the healthcare system and improving communication between providers.

I would also like to recognize the exceptional work of the Division staff. Their commitment, professionalism, and passion for supporting physicians and patients continue to be the driving force behind many of the Division's successes. Over the past year, staff have worked tirelessly to strengthen physician engagement, organize educational opportunities, support programs and initiatives, and respond to the evolving needs of our membership and community.

One of the Division's most notable achievements this year has been the continued success in physician recruitment and patient attachment within Langley. At a time when communities across the province continue to face significant healthcare pressures, Langley has seen important progress in attracting physicians to the community and connecting more patients to primary care services.

As we look ahead, the Division remains committed to supporting physicians, strengthening collaboration, and advocating for the needs of our community. On behalf of the Board, I would like to thank our members, staff, and partners for their ongoing dedication and contributions throughout the year. Together, we continue to build a stronger and more connected healthcare community in Langley.

Dr Prab Chahal
Dr Prab Chahal
LDFP Board Chair

Executive Director's Report



My first year as the Executive Director of the Division went by incredibly fast. Entering the role, I knew that one of my greatest priorities would be building strong relationships with staff, physicians, partners, and the broader community. At the same time, I was deeply committed to learning about the unique needs, challenges, and extraordinary contributions of Langley physicians and the impactful work they do every day across both the community and the region. This first year became a foundation-building year: one focused on listening, learning, strengthening internal operations, and creating meaningful opportunities for engagement and collaboration.

One of the most significant accomplishments this year was the restructuring and strengthening of the internal team. As the organization continued to evolve, it became important to ensure that staff roles, workflows, and organizational processes aligned with both operational needs and the Division's long-term strategic vision. Alongside this work, substantial effort was invested in developing and modernizing HR policies and procedures to create greater clarity, consistency, accountability, and support across the organization. Establishing these foundational structures has helped position the Division for sustainable growth and improved organizational effectiveness moving forward.

Equally important was the intentional focus on workplace culture. From the beginning, I wanted to foster an environment where staff felt valued, supported, heard, and psychologically safe. Building a compassionate and collaborative workplace culture became a central priority, recognizing that strong internal relationships directly influence our ability to effectively serve physicians and members. Throughout the year, we worked together to cultivate a culture rooted in respect, flexibility, teamwork, and shared purpose. This has strengthened staff morale and created a more supportive and resilient organization overall.

As the year progressed, the team also began focusing more intentionally on future planning and member engagement. Together, we started developing a clearer vision for the upcoming fiscal year, including identifying priorities, opportunities for growth, and strategies to better support Division membership. Through conversations with physicians and ongoing engagement efforts, several key themes emerged. Members consistently identified education, networking opportunities, and stronger connections with specialists and fellow family physicians as important areas of need.

In response, the Division worked to reimagine and expand its physician engagement and educational offerings. This included introducing new events such as the "Breakfast with Santa" which created an opportunity for informal connection and community-building among physicians and their families during the holiday season. We also launched the highly successful "Speed Dating with Your Specialist" event, designed to strengthen relationships and communication between family physicians and specialists in a more accessible and collaborative format. In addition to these larger events, the Division also focused on PCN and implementation of the PCN plan, which included the hiring of the Allied Health team and development of programs.

Reflecting on this first year, I am incredibly proud of the work accomplished by the team and grateful for the support and trust of our physicians, Board, and community partners. While much of the year focused on laying the groundwork internally, it also reinforced the importance of connection, collaboration, and responsiveness to member needs. This year has provided a strong foundation for the future, and I look forward to continuing to build on this momentum as we strengthen supports for physicians and continue advancing the Division's mission and impact within Langley.

Angel Elias
Angel Elias
Executive Director

Provider IMPACT Report

2025-2026

Langley Division of Family Practice is built on the passion and dedication of over 300 members. Acting as a collective voice, the Board of Directors, with the support of the Division Team, work together with our members to ***bring our community together in better health.***

This report celebrates all that you do and the impact you are making and continue to make on primary care in Langley!



154

community primary
care physicians

9

nurse practitioners
in primary care

16

registered nurses
in primary care

49

primary care clinics

Provider IMPACT **Community Connections**

Building on grassroots connections and community values, the Langley Division continues to grow and strengthen primary health care and care resources for our members and their patients.

8,895 Patients Attached (2025-2026)

29,000+

Patients Attached in Langley Total since 2022



Dr. Anita Wong

2026 BCCFP Family Physician of the Year



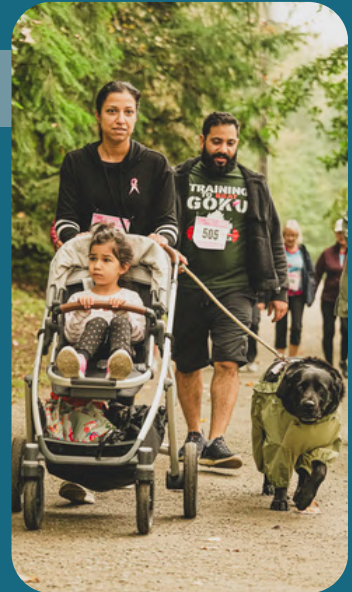
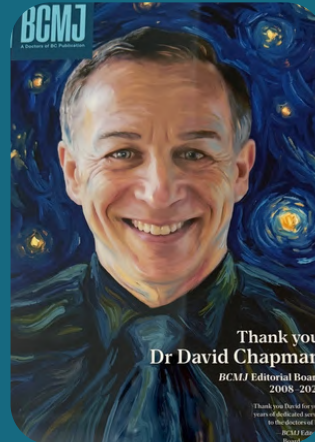
Dr. Joban Bal

2026 BCCFP R2 Resident Award



Dr. David Chapman

Over 17 years as a contributor to the BCMJ



“

“I really enjoyed a wonderful evening of food, camaraderie, skill sharing and community. It was cool to see the doctors cook with us!”

- Meaningful Meals Participant

”

“

“We have a family doctor because of you, and we wanted to thank you! ...We are starting to plan for a family and both have some medical history to consider and are relieved to have a family doctor. It is hard to find one in some communities; you made it easy.”

- Langley Community Member & Patient

”



Member & Community Engagement

12
Member
Engagement
Events

Member Engagement

This year, we introduced two new member engagement events designed to strengthen professional relationships, enhance collaboration, and foster a greater sense of community among our members.

Speed Dating Your Specialist gave our primary care members the opportunity to meet with local specialists in a relaxed, interactive setting. Members were able to ask questions and gain valuable insight into each specialist's practice, referral process, and referral requirements, helping to improve communication and support more effective coordination of patient care.

Breakfast with Santa offered members and their families the opportunity to celebrate the holiday season together while fostering meaningful connections among peers. The event created a welcoming environment for networking, relationship building, and strengthening our sense of community.

59

New LDFP
Members

163

Practicing Primary
Care Providers

· FOUNDRY ·
WHERE WELLNESS TAKES SHAPE

Foundry Primary Care

The Primary Care Team at Foundry Langley, led by Dr Anita Wong, first started seeing youth 12-24 years old in June 2023. Since then, the Team has grown to include 11 family physicians and a registered nurse. Care services continue to expand and include the opportunity for Residents to join and learn more about youth experiencing complex needs and living circumstances, and everything from sexual health to Gender Affirming Care.

To learn more about the Foundry or how to become a part of the team, email **KAITLIN.FROST@LDFP.ORG**



Indigenous Engagement

The Division remains committed to advancing Cultural Safety and Humility by fostering welcoming, inclusive, and culturally safe primary care environments for Indigenous patients and all members of our community. Through ongoing partnerships with local First Nations and Indigenous-serving organizations, we continue to strengthen relationships, increase awareness of community needs, and improve equitable access to primary care services. These partnerships provide meaningful opportunities for Indigenous community members and organizations to share their voices, experiences, and perspectives, helping to inform and guide positive change. We are grateful for the continued collaboration, leadership, and dedication of our partners as we work together to create safer, more inclusive healthcare experiences for all.



Community Engagement

Through a continued focus on grassroots initiatives, the LDFP team actively participates in a variety of community tables, bringing together the voices of patients and providers while collaborating with community partners to improve access to care, enhance patient education, and strengthen available health resources. United by a shared commitment to reducing health risks and addressing barriers to care across the Langley community, the Division Outreach Team is also actively engaged in supporting patient attachment, delivering health education, providing patient navigation services, and connecting residents with the resources they need to achieve better health outcomes.

- **Langley Local Immigration Population Table**
- **Langley Seniors in Action Table**
- **Langley Collaborative Services Committee**
- **Social Media Launch**
- **Website Design**
- **Langley Community Action Table**

MedWatch Advanced Care Planning

Since its launch in 2017, the MedWatch Program and our partners have presented to and educated to seniors and at risk older adult populations about the importance of advance care planning. The MedWatch Program and greensleeve are provided at no cost to the patient to support their healthcare wishes in an emergency situation.

300+ SENIORS EDUCATED

500+ GREENSLEEVES DISTRIBUTED

10+ COMMUNITY PRESENTATIONS

Recruitment & Network Engagement

Recruitment

Recruitment efforts in Langley continue to focus on building a strong, sustainable primary care team through strategic initiatives and regional collaboration. Teaching and learner support continued to expand through a range of partnerships and programs, enhancing education, strengthening recruitment, and building long-term physician capacity to meet our community's growing primary care needs.

Teaching & Education

The ***Growing Minds in an Artificial World*** event explored the role of AI in education. Discussions included practical applications and safeguards as well as accreditation standards and assessment frameworks. The SFU School of Medicine joined us with updates on Langley initiatives and preceptor opportunities. Ongoing resident support through events like ***Skills & Procedures Night***, ***Life After Residency*** and our ***Langley Resident Welcome***, encourage strong partnerships with local medical schools and future leaders of primary care in our community.

Onboarding

Post-recruitment onboarding processes were streamlined to improve physician integration and support. Collaboration across Divisions continued to strengthen coordination and align practices, with ongoing work toward developing a comprehensive, standardized onboarding support program.

Locum Network

The Locum Network gathered for a wonderful meal to strengthen connections, expand the network and advance planning for locum coverage and learning opportunities.

11

New Physicians
Recruited

2

New NPs
in Langley

59

Recruitment
Candidates

4

New Locums



2 IMGs STARTED
PRACTICE



1 PRA-BC STARTED
PRACTICE

Networks & Support

Networks in Langley connect providers with shared clinical interests, fostering collaboration, continuous learning, and peer support within the primary care community.

The Division of Family Practice supports these networks by providing coordination, resources, and professional development to strengthen capacity and enhance clinical practice.



Long-Term Care Network

Throughout the year, five Long-Term Care (LTC) Call System refresher presentations were delivered across Langley facilities. These sessions supported facility nursing teams by strengthening the understanding of the Home Call System process and encouraging a more efficient and responsive approach to managing after-hours calls.



In-Patient Network

The In-Patient Network continues to grow steadily, with new physicians joining the team throughout the year. Langley remains one of the few communities in the province to see growth within its In-Patient Network. This dedicated group of family physicians plays a vital role in supporting continuity of care within the hospital setting, and their continued growth reflects a strong commitment to providing comprehensive care across the community.



Maternity Network

The Maternity Network consists of 15 dedicated providers who continue to support expectant families in our community. Following the launch of the new maternity clinic website last year, the team has worked closely with our community family physicians to optimize and ensure appropriate referrals to support timely access to high-quality prenatal care.

After-hours Care Program

The provincial After Hours Care Program (AHCP) continued to grow as a sustainable service, expanding after-hours coverage to improve patient access and continuity of care across Langley. Seven new physicians joined the program during the year, further strengthening service capacity.

Over **100 Langley Members**
use the AHCP

Over **130,000 Langley patients**
with coverage after hours

Primary Medical Home & MOA Network

Improving Access. Supporting Care. Strengthening Clinics.

The Attachment Initiative, MOA Network, and Langley Mental Wellness Clinic are integrated components of the Langley Division of Family Practice's Patient Medical Home model. Together, they strengthen patient attachment, improve access to mental health services, and support clinic capacity through coordinated administrative support, clinical development, and collaborative care.

Langley Mental Wellness Clinic

Over the last year, the Langley Mental Wellness Clinic (LMWC) successfully reduced referral wait times, provided over 200 psychiatric consultations and improved access with provider support from both Dr. Adeyemo and Dr. Olajitan. Services were delivered through in-person, virtual, and weekend clinics, supporting patients aged 19–104. Partnerships with Langley Foundry contributed 73 referrals (26% of incoming referrals), while dedicated administrative support improved clinic efficiency and patient service delivery.

MOA Network

The MOA Network continues to enhance clinic operations through locum coverage, recruitment support, and professional development initiatives. The network completed pre-screening interviews and shared over 40 resumes while supporting practicum placements, and deploying three locum MOAs to help maintain continuity of patient and provider satisfaction.

2026-2027 PRIORITIES

- ✓ Expand provider and MOA support tools
- ✓ Improve PAS resources and education
- ✓ Increase Wellness Clinic access
- ✓ Strengthen patient attachment pathways

To learn more about the MOA Network or how to sign up your MOA Team, email MEYLING.MORENO@LDFP.ORG



206+
Mental Wellness
Visits

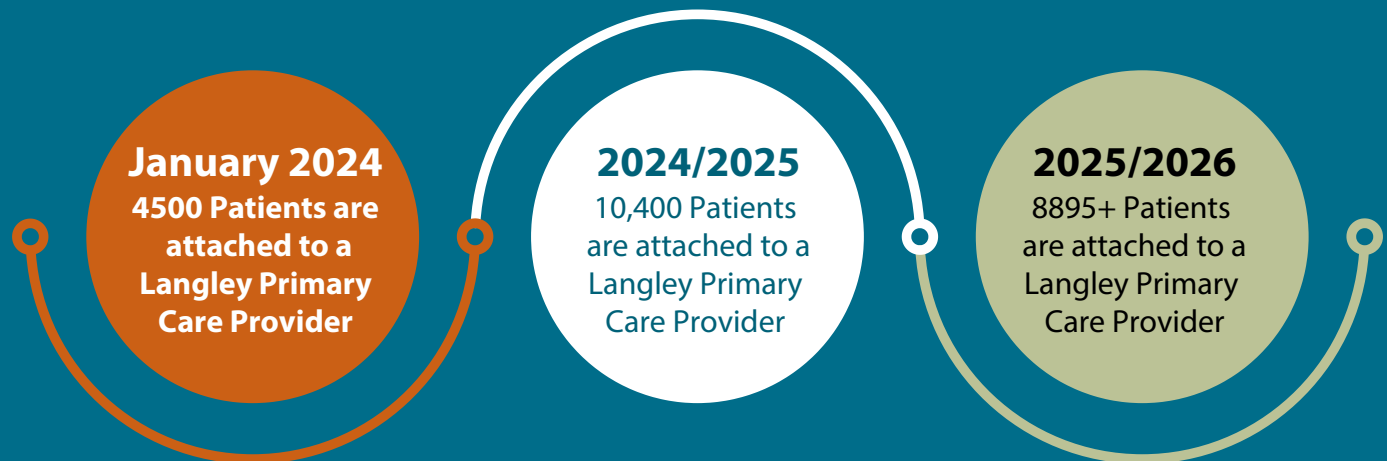
279
LMWC Referrals

73
Foundry
Referrals
to LMWC

5

MOAs Hired
with Network
Support

Patient Attachment 2025–2026



23,795 PATIENTS ATTACHED

from April 2024 to March 2026

Over the past year, the Patient Medical Home strengthened primary care access in Langley by supporting the attachment of nearly 10,000 patients to primary care providers, reducing the attachment wait time, expanding psychiatric capacity, and stabilizing clinic operations through targeted MOA support, education and engagement.

Langley's patient attachment waitlist was successfully transitioned into the Health Connect Registry (HCR) system resulting in streamlined workflows, reduced administrative burden, improved capacity management, and aligned processes with Ministry of Health requirements.

ATTACHMENT
CASE
COMPLEXITY

60.41%
MEDIUM

10.1%
HIGH

29.4%
LOW

The Primary Care Network (PCN) provides comprehensive, integrated healthcare services to the Langley community. Through collaborative, team-based care, the PCN addresses gaps in primary care, improves patient outcomes, and enhances access to coordinated health services across the community.

Programs & Initiatives

Hospital Discharge Program

PCN Pharmacist support for discharge patients and transitions through medication reconciliation

Fragility Fracture Prevention Program

Team-based bone health support and patient education

Metabolic Lifestyle & Prevention Program

Supporting patients with metabolic health risks through lifestyle counselling and medication management

Pharma Day for Seniors

Community partnerships providing medication safety and healthy aging

Pharmacist Co-location

Embeds pharmacists within clinics to enhance medication management and collaborative care

PCN Referral Data



1755

TOTAL REFERRALS RECEIVED



1348

TOTAL SERVICED

Counselling:	963
Psychological Assessment:	84
Social Work:	277
Pharmacy:	163
Fragility Fracture Prevention Program:	81
Intra-PCN:	30
Metabolic Health and Lifestyle:	21

1

Dietician
Hired

3

FTE for Indigenous
Team Support

(1 FTE RN, 1 FTE Indigenous
Liaison Social Worker
and 1 FTE Elder)

1½

Registered
Nurse

½ Foundry
Support

1

FTE Clinical
Pharmacist
Hired

1

FTE Social
Worker
Hired

1

Clinical
Exercise
Physiologist

To learn more about the Langley PCN, check out the patient facing website: **WWW.LANGLEYPCN.CA**



Financial Reports

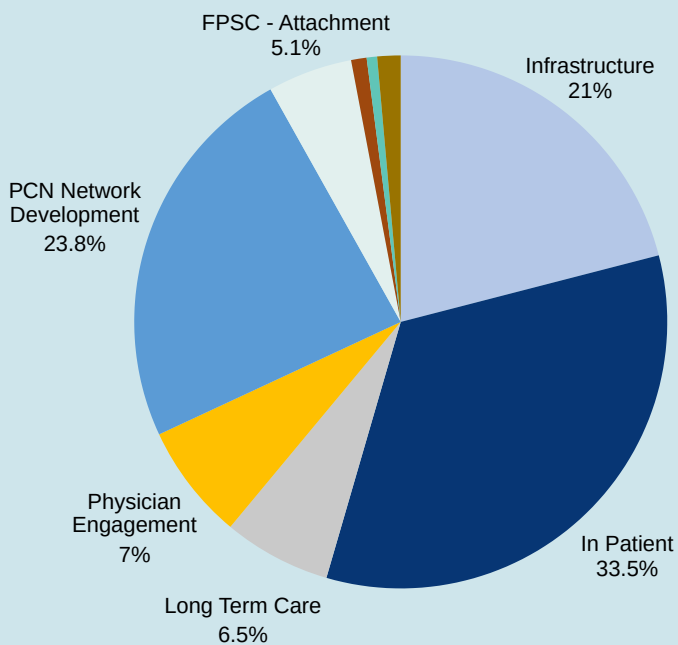
2025-2026

Statement of Operations

	FY24/25	FY25/26
Revenues	3,971,060	3,883,911
Expenses	3,990,842	3,871,423
NET	- 19,782	12,488
Other Income	85,266	64,062
NET INCOME	\$65,484	\$76,550



Revenue FY25/26



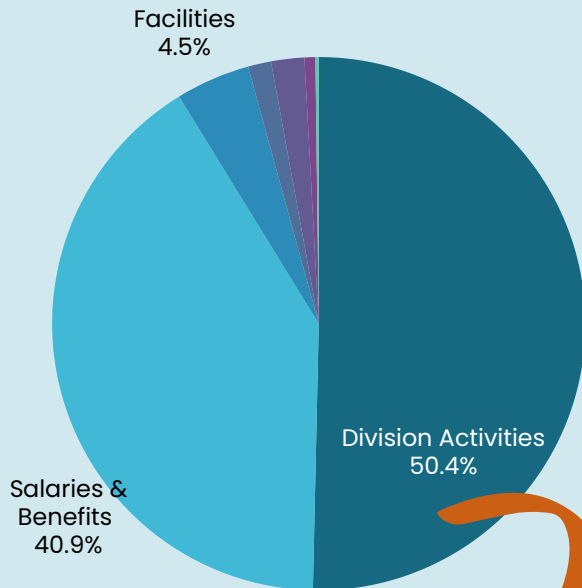
Revenue Source	FY24/25	FY25/26
Infrastructure	793,012	814,788
In Patient	1,388,152	1,301,939
Long Term Care	282,366	253,956
Physician Engagement	338,532	273,039
PCN Network Development	711,655	924,629
Shared Care - Indigenous	14,400	--
Attachment	244,836	199,576
Other Funding	47,516	36,499
NNPBC - Nurse Practitioners	25,718	24,547
Physician Integration & Retention	79,703	54,938
Governance	45,170	--

3,971,060 3,883,911

Financial Reports cont'd

2025-2026

Expenses



Expenses	FY24/25	FY25/26
Division Activities	2,184,895	1,960,720
Salaries & Benefits	1,471,881	1,591,786
Facilities	163,404	175,328
Office & General	58,465	54,567
Professional Fees	78,327	55,602
Amortization	25,558	25,555
Insurance	8,312	7,865
	3,990,842	3,871,423

Division Activities

FY25/26

In Patient	1,253,692
Long Term Care	218,648
PMH Network Development	148,066
Board	119,857
P2P	73,233
Shared Care	34,504
Resident Education	24,240
Other (1%)	25,030
Division Events	21,998
Preparation	18,859
MOA Network	11,947
Interdivisional	10,646
	1,960,720

Other (1%)

FY25/26

Attachment	6,857
Nurse Network	5,704
Maternity	4,715
Recruitment	2,983
CSC	2,469
Pathways	1,498
ER and Hospitalists	804

For more financial information and details contact:

COLE.BAILIE@LDFP.ORG



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